

PRIVACY STATEMENT SAN ANTONIO KOFFIE

Introduction

San Antonio Koffie takes your privacy very seriously and shall handle your personal data with the utmost security and care. In this Privacy Statement you will learn how we handle your data as well as learn about your rights concerning our processing of your data. We advise that you read this Privacy Statement thoroughly. Should you have any questions or remarks, please contact us at info@sanantoniokoffie.nl.

Who is San Antonio Koffie?

San Antonio Koffie is the eenmanszaak San Antonio Koffie, with registered office at (1441 SB) Purmerend listed at the Traderegister of the Dutch Chamber of Commerce under [KvK-nummer].

San Antonio Koffie is as the controller ultimately responsible with regard to the processing of your personal data.

San Antonio Koffie has appointed a data protection officer. You may contact Erik Touwslager at erik@sanantoniokoffie.nl.

How does San Antonio Koffie use your personal data?

Underneath you will find an overview of the purposes for the processing of your personal data. You will also find a specification of which data San Antonio Koffie uses for that specific purpose, the legal justification, and the amount of time San Antonio Koffie keeps this data. For clarity's sake, we have categorised the purposes.

Services, customer management and financial administration

Purpose:	Financial administration
Information:	Company name, Billing address, Bank details, Outstanding balance
Legal basis:	Legal obligation
Storage period:	As long as necessary for this purpose

Purpose:	Invoicing
Information:	Company name, Billing address, Bank details, Outstanding balance
Legal basis:	Legal obligation
Storage period:	As long as necessary for this purpose

Purpose:	Order Management
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Information: Home address, Delivery address, Billing address, Email, Phone number, Payment information, Order Number, Complaint content, VAT number, Customer number
Legal basis: Necessary for the performance of a contract
Storage period: As long as necessary for this purpose

Purpose: Handling complaints about the product
Information: Home address, Delivery address, Billing address, Email, Phone number, Payment information, Order Number, Complaint content, VAT number, Customer number
Legal basis: Necessary for the performance of a contract
Storage period: As long as necessary for this purpose

Purpose: Providing the service itself
Information: Home address, Email, Data necessary to provide the service
Legal basis: Necessary for the performance of a contract
Storage period: As long as necessary for this purpose

Purpose: Handling complaints about the service
Information: Home address, Email, Data necessary to provide the service
Legal basis: Necessary for the performance of a contract
Storage period: As long as necessary for this purpose

Purpose: CRM
Information: Name, Username, Email, Location, Order history, Phone number
Legal basis: Legitimate interests
importance: Commercial interests
Storage period: As long as necessary for this purpose

Marketing

Purpose: Retargeting
Information: Name, Home address, Email, Phone number, Online behaviour, Interest in a product, Social media account, Order history, Billing address Legitimate interests
Legal basis: Legitimate interests
Interest concerned: Commercial interests
Storage period: As long as necessary for this purpose

Purpose: Social media marketing
Information: Name, Home address, Email, Phone number, Online behaviour, Interest in a product, Social media account, Order history, Billing address Legitimate interests
Legal basis: Legitimate interests
Interest concerned: Commercial interests
Storage period: As long as necessary for this purpose

Purpose: Loyalty program

Information:	Name, Home address, Email, Phone number, Online behaviour, Interest in a product, Social media account, Order history, Billing address Legitimate interests
Legal basis:	Legitimate interests
Interest concerned:	Commercial interests
Storage period:	As long as necessary for this purpose

Website

Purpose:	Website analytics
Information:	Online behaviour, Location
Legal basis:	Legitimate interests
Interest concerned:	Commercial interests
Storage period:	As long as necessary for this purpose

Purpose:	Account
Information:	Name, Email, Message content
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

Purpose:	Submitting reviews or messages
Information:	Name, Email, Message content
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

How did San Antonio Koffie obtain your personal data?

San Antonio Koffie has obtained your data because you have provided this data to us.

What are your rights?

Under the European General Data Protection Regulation you have a number of rights with regard to your data and the processing thereof:

Access

You may access your personal information and make any necessary changes in your account. If you would like to see which personal data San Antonio Koffie has obtained about you, you may exercise your right of access by submitting a request to San Antonio Koffie.

Making changes

If you wish to make changes to the personal information that you have seen as a result of a request for access and you are unable to make the changes yourself in your account, you

may request that San Antonio Koffie makes these changes for you. You may request that San Antonio Koffie modifies, corrects, supplements, erases or shields your information.

Restriction of processing of personal data

You also have the right, under certain conditions, to ask San Antonio Koffie to restrict the processing of your personal data.

Right to object

If processing of your data takes place on the grounds of 'legitimate interest' by San Antonio Koffie or a third party, you have the right to object to that processing.

Portability of data

You have the right to obtain your personal data from San Antonio Koffie. San Antonio Koffie will provide this in a structured and commonly used format, which can easily be opened using commonly used digital systems.

Automated processing

Whenever a decision about you is taken that is completely based on automated processing of your personal data, you have the right to request that that decision be re-evaluated by a person. You may at all times let us know your position on that decision or let us know that you do not agree with our decision.

Withdrawing consent

When the legal basis for a particular processing is your explicit consent, you have the right to withdraw that consent. This does not affect past processing, but does mean that we will no longer be allowed to process this data in the future. It may also result in San Antonio Koffie no longer being able to provide you with certain services.

Response from San Antonio Koffie

A request can be sent to info@sanantoniokoffie.nl. San Antonio Koffie will comply with your request as soon as possible and in any case no later than one (1) month after San Antonio Koffie has received such a request. If San Antonio Koffie rejects your request, we will indicate in our reply why the request was rejected.

Recipients of your personal data

It is possible that San Antonio Koffie is required to submit your data to a third party, for example to fulfil a legal obligation.

Automated Decision Making

San Antonio Koffie can use automated decision-making processes based on your data, when you have given us permission to do so. It is possible that, based on your profile, you will be shown an adjusted price for San Antonio Koffie's products or services. San Antonio Koffie. In all cases of automated decision making, you have the rights set out in the section "What are your rights".

What are cookies and how does San Antonio Koffie use them?

Cookies are small pieces of (text) information that are sent to your browser when you visit the website of San Antonio Koffie and then stored on the hard disk or in the memory of your device. The cookies placed via San Antonio Koffie's website cannot damage your device or the files stored on it. With 'cookies', we also mean comparable techniques collecting information, such as device fingerprinting.

Can changes be made to this Privacy Statement?

This Privacy Statement is subject to changes. We therefore advise you to regularly read the Privacy Statement for any such changes.

Questions, remarks, and complaints

If you have any questions regarding this Privacy Statement or the way in which San Antonio Koffie uses your data, you can send an e-mail to info@sanantoniokoffie.nl. If you have a complaint about the way your data is processed, please send an e-mail to info@sanantoniokoffie.nl. Furthermore, you always have the right to contact the competent national data protection authority. In The Netherlands, this is the [Autoriteit Persoonsgegevens](#).